

Terms & Conditions

Reservation Fee Terms and Conditions

B|E Home™ by Bloom Energy

A queue reservation fee ("Reservation Fee") in an amount equal to one thousand dollars (\$1,000) is required to reserve your queue position for a potential order submission.

The Reservation Fee is refundable in full in the following cases:

1. at any time upon written request of the reservation holder prior to execution of a separate agreement with us for any sales, services or work related to the B|E Home System,
2. if Bloom does not serve your area;
3. if Bloom determines that your property is not compatible with the B|E Home System. A property may be incompatible if it presents power consumption or load profile issues that would affect the development, installation, operation, or maintenance of the B|E Home System.

If a reserved queue position is cancelled for any of the foregoing reasons, we will return the Reservation Fee to the original form of payment within 10 business days.

To the extent permitted by law, and if you later enter into a separate agreement with us for any sales, services or work related to the B|E Home System, you may choose to have the Reservation Fee applied to the costs and charges set forth in such agreement.

Written requests for cancellation and refund of your Reservation Fee must be made prior to execution of such agreement and sent by email to behome@bloomenergy.com